Pega / CapGemini

DG from Netherlands

# Introduction Lecture

AI for business solutions

AI for Humanity, french project to become a leader in its use.

### 3 mistakes :

* Channels, not journeys

The piece of logic is spread out

* 2
* 3

There is 2 parts : robots and AI

## Robots = Muscle

Automatic Operation

Robotic Desktop Automation when there is no API

Service Letter Agreement

Dynamic Reuse and Scale

Need Dashboard and reports

Readying the channels and devices

## AI = Brain

Machine reasoning + Data

Opaque AI -> Transparent AI